

Step 4: Vice President

Should the student feel the concern has not been satisfactorily resolved, the committee will make an appointment for the student and will provide written information to the appropriate Vice President regarding the complaint/grievance within two working days, The Vice President will investigate all facts and within two working days, render a decision in writing.

Step 5: President

Should the student determine the concern has still not been satisfactorily resolved, an appointment for the student will be made with the President regarding the complaint/grievance within two working days. After reviewing the facts, the President will render a decision within two working days. This decision will be final and binding on all concerned.

**Resolution of complaint/grievance allegations of non-compliance with school policies and/or procedures.**

The program will maintain a record of all formal complaints/grievances and their resolutions in order to recognize any trends that could negatively affect the quality of the educational program.

**Resolution of JRCERT allegations of non-compliance**

For those issues concerning non-compliance with JRCERT STANDARDS complaints should not be submitted to the JRCERT as a first step in resolution. The program complaint/grievance policy should be used first. Should the program receive notification of a complaint sent to JECERT a written response to JRCERT will be provided within thirty (30) working days following receipt of findings as per JRCERT procedures 80.001E.

If investigation reveals the program is not in substantial compliance with the STANDARDS the program will submit a report and documentation within thirty (30) working days following notification demonstrating that the allegations have been corrected.

15440.22: Student Employment Status

POLICY: The School of Radiography is totally separate from any employment of the student.

RULES:

1. Students seeking employment may do so on their own the same way anyone else would when applying for a similar position.
2. Students are not permitted to count work hours as school hours or to simultaneously complete work hours and school clinical hours. School policies apply to students, employee policies apply to employees. Student performance applies to students, job performance applies to employees.